



Issue:1  
Rev:00

## QUALITY POLICY

Vacuum Engineering Services Ltd (VES) are well established leak test experts who specialise in the Sale, Design, Development, Manufacture, Installation, Commissioning, and Support of customised Vacuum and Leak Detection Systems. We are customer focused and we pride ourselves on our ability to be agile and work as a team to support our clients.

VES offers total service and after sales support, training and consultancy, in-house leak testing and machine upgrades.

The nature of the services provided is such that the company's activities set specific and particular emphasis on expertise, capability, reliability, and quality.

Management objectives at VES are to provide these services to a level that conforms in all aspects with contractual and regulatory requirements. This involves objective evidence of quality in respect of both product and service.

To achieve these objectives, it is the policy of VES to establish and maintain an effective and efficient quality management system planned and developed in combination with all management functions. The system provides a framework for establishing and reviewing quality objectives.

The quality management system of VES is based upon the requirements of BS EN ISO 9001:2015. The system is consistently reviewed by a Quality Team made up of senior managers. The objective of this evaluation is to constantly identify, develop and establish business continuous improvements which will not only improve efficiency but ensure that customer's requirements are met, and that customer satisfaction is enhanced. The system is reviewed for continuing suitability. All senior managers are committed to communicating the objectives of the Quality Management System to staff and suppliers and ensuring it meets its objectives.

The Managing Director and QHSE Engineer, both in charge of Quality, have the authority, responsibility, and organisational right to establish and maintain the required quality programme, establish a quality policy, identify quality problems, initiate, provide, or recommend solutions to these problems and to verify satisfactory implementation of solutions.

**Name:** Luke Sansby

**Date:** 7<sup>th</sup> /09/2023

**Position:** Managing Director

**Signature:**

A handwritten signature in black ink, appearing to read 'L. Sansby', written over a white background.